



Hearing Loss Communication Tool Kit

Developed by RVH Accessibility Committee



To book an appointment for a sign language interpreter:

Call Deaf Access Simcoe Muskoka at 705-728-3577

OR

Canadian Hearing Services at 1-866-518-0000

I am Deaf (Culturally Deaf)



Please:

- Get my attention and face me before speaking
- If possible, please wear a clear mask to aid with communication (staff please contact logistics for mask availability)
- Answer call bell in person
- To wake me, turn the light switch on and off or tap my arm/foot gently
- For short conversations write in plain English
- If requested by patient, please ask staff to call operator to book a sign language interpreter appointment

OR

Call Deaf Access Simcoe Muskoka at 705-728-3577 to book an appointment

OR

Canadian Hearing Services at 1-866-518-0000

I have a hearing loss

(I am oral deaf, deafened, or hard of hearing)



Please:

- Get my attention and face me before speaking
- If possible, please wear a clear mask to aid with communication (staff please contact logistics for mask availability)
- Speak clearly
- Answer call bell in person
- To wake me, turn the light switch on and off or tap my arm/foot gently
- Write for clarification
- Please make sure I understand you

Patients with hearing devices

Please use the information below to communicate with hospital staff about your devices and communication needs:

Check and/or circle all that apply.

I use:

1 or 2 hearing aids Right Left Both Ears

1 or 2 cochlear implants Right Left Both Ears
(Highly sensitive to magnetic fields)

I can understand:

Sign Language

Speech Reading

Other: _____

Other communication needs: _____

Assistance Required

- I am Deaf
 - I have a hearing loss / I am hard of hearing
 - I use hearing aids/cochlear implants
-

To Communicate:

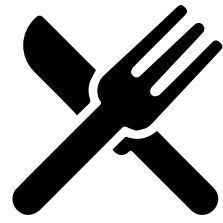
- I need for you to book a sign language interpreter appointment (staff to call operator)
Or, call Deaf Access at (705) 728-3577
Or, call Canadian Hearing Services at 1-866-518-0000
- Please notify me in person when it's my turn.
- Please face me when you speak to me and speak clearly.
- If possible, please wear a clear mask to aid with communication (staff please contact logistics for mask availability)



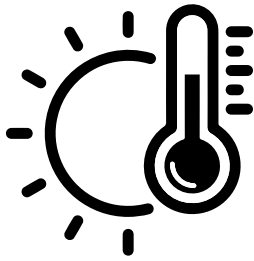
Cold



Coffee



Hungry



Hot



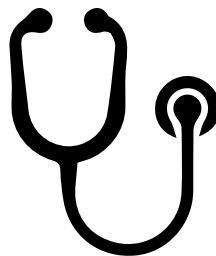
Wheelchair



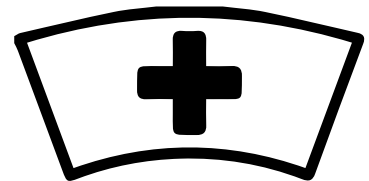
TV



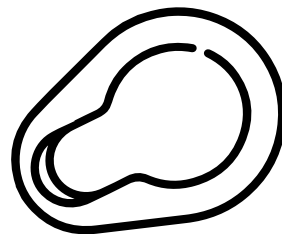
Water



Doctor

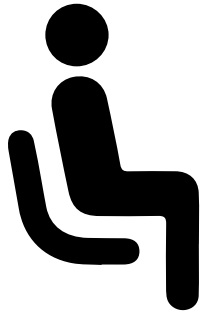


Nurse

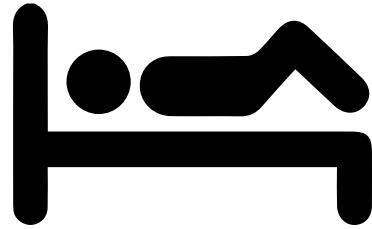


Bedpan & Urinal

I would like to



Sit up



Lie down

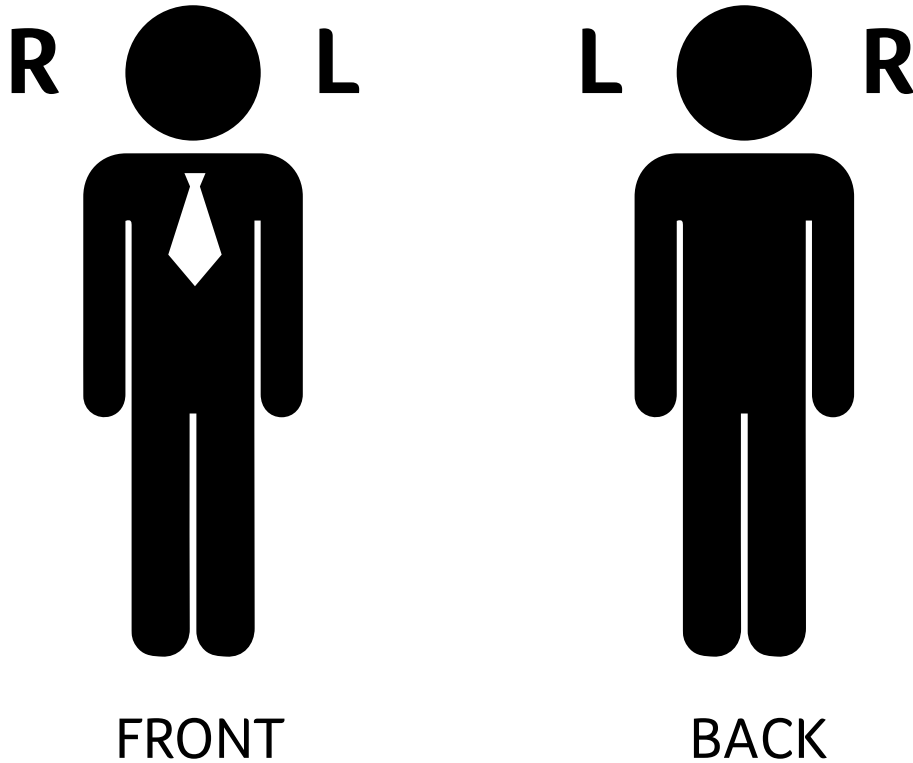


Move



**Use the
Washroom**

Pain here



PAIN ASSESSMENT TOOL

