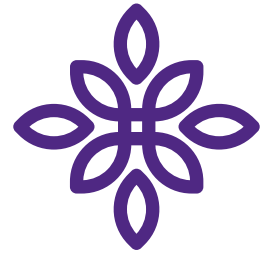


Overview

OSMH Response & Assistance to Roberta Place COVID-19 Outbreak

Presentation to Northern Central IPAC Hub COP

Preface



The COVID-19 events that have and continue to take place across all congregate settings in Ontario are proving to bring stakeholders together in new and meaningful ways in the battle to **#EndCOVID19**

This presentation will focus on the high-level outbreak at a particular LTC Home, but more specifically, the lessons learned and some of the processes that were identified as successful tools for future responses.

Background

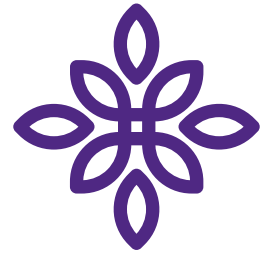


- January 8th, 2021 – COVID-19 outbreak declared at Roberta Place LTC (one positive case)
- January 10th, one resident has passed (January 9th) and home-wide swabbing was facilitated. The outcome of this swabbing was a total of 27 positive cases within the Home.
- OSMH contractually engagement commenced on January 18th – ***Leadership Partnership***
- Scope of the Contractual Agreement:

“As requested by the Simcoe Muskoka District Health Unit (SMDHU), pursuant to Section 29.2(1) of the Health Protection and Promotion Act, OSMH would, as the identified lead agency, partner with Jarlette, Roberta Place, Royal Victoria Regional Health Centre (RVH), the County of Simcoe (COS) as well as the Canadian Red Cross (CRC) to lead COVID-19 stabilization and recovery efforts for Roberta Place LTC.”

At the leadership discretion of OSMH, Jarlette and noted partner agencies will collaborate for the purposes of stabilizing and leading recovery efforts at Roberta Place LTC as quickly as feasible.”

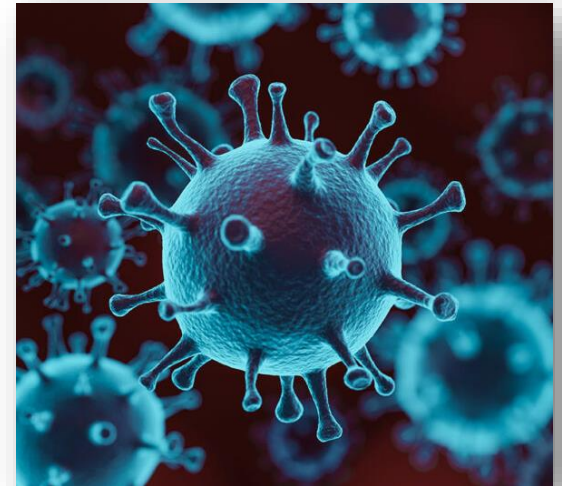
Context



Roberta Place LTC commenced a request to the CRC, its sister Jarlette Homes as well as four agency staffing organizations for additional supports; while concurrently, the SMDHU began its own review of Home support options, including OSMH.

OSMH was officially engaged by SMDHU on the evening of January 16th, 2021. OSMH mobilized a leadership team on January 17th, 2021 to include Director-level patient care support and Emergency management expertise. OSMH Leadership was on-site effective January 18th, 2021 to enhance situational awareness.

As of January 20th, 2021, the suspicion of an alternate COVID-19 variant was confirmed in the first part of a two-part genome testing. As of January 23rd, 2021 the UK variant (Variant of Concern – VOC) was confirmed.



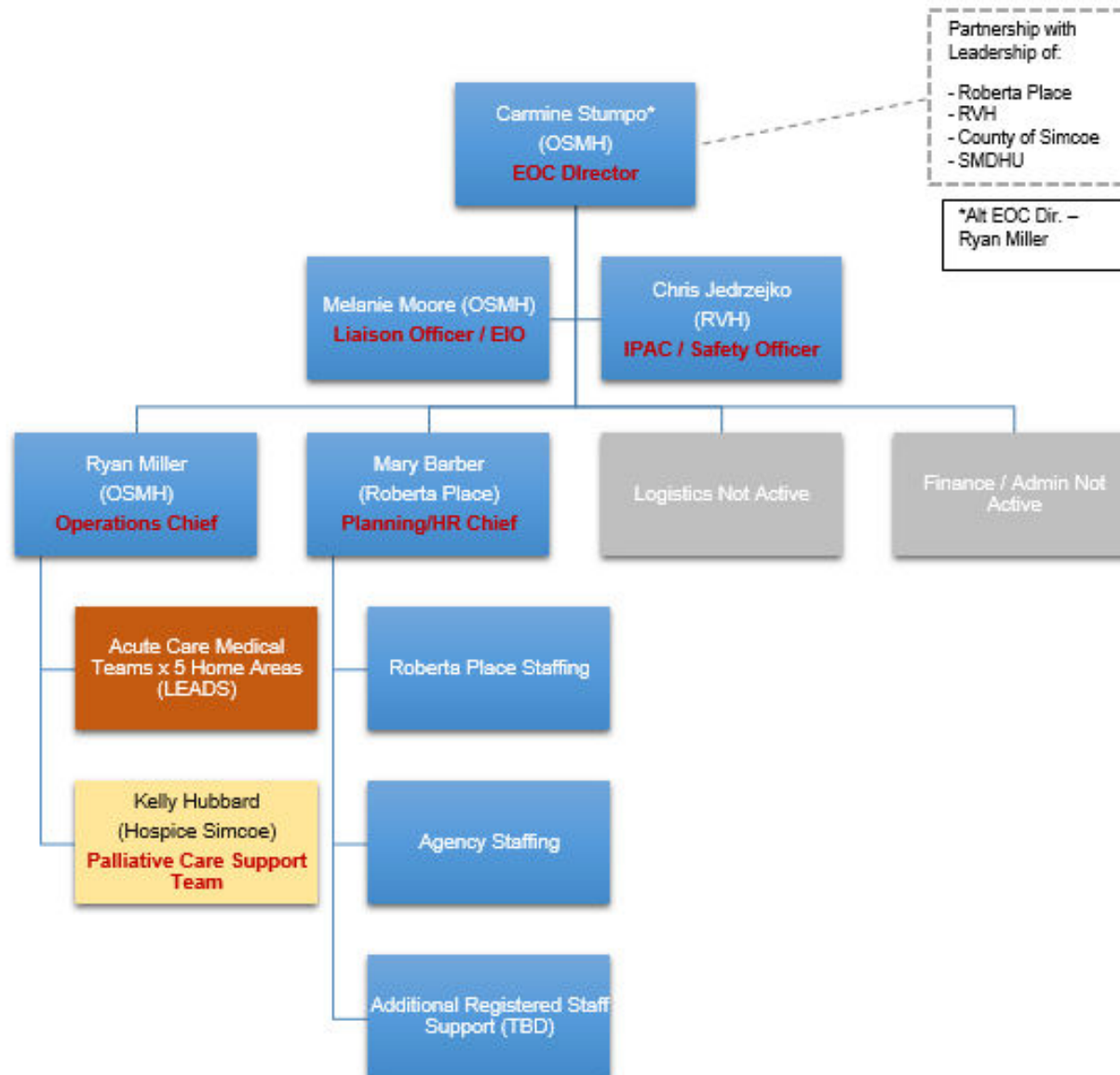
Incident Objectives



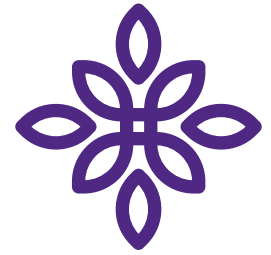
The objectives of the OSMH and Roberta Place LTC Leadership Agreement were to:

1. Establishment of temporary leadership oversight of Roberta Place, to provide mentoring, coaching and leadership to support staff within the Home
2. Provide immediate and ongoing support with rapid COVID-19 testing for both Staff and Residents to assist in assessing the magnitude of transmission
3. Creation of temporary Emergency Operations Centre (EOC) in line with the Incident Management System (IMS)
4. Consolidate recommendations and orders into a prioritized Action Plan for coordinated action across multiple stakeholders for consistency
5. Assist in the facilitation of core communication channels for Residents, their Families, Staff and the Public / Media

Temporary IMS Structure – EOC Command for Roberta Place



Summary of Weekly Progress



Week 1:

- Implementation of rapid testing
- Establishment of an Emergency Operations Centre
- Consolidation of recommendations and summaries from various audits
- Enhanced Communication implementation
- Increased Human Health Resource Supports

Week 2:

- Ongoing Human Health Resourcing – request to EMAT, MEST, NLOT etc.
- New Onboarding / Team Structures
- IPAC & Occ Health Coordination

Week 3:

- Ongoing Human Health Resourcing
- Staff Support
- Home Area Consolidation
- Finalization on IPAC measures
- Virtual Supports for Staff and Residents
- Media Communication

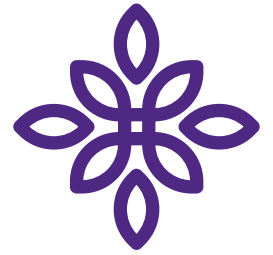
Week 4:

- Early transition planning for partners
- Repatriation Planning from area Hospitals back to RP
- Safe Transition Planning of External Supports
- Transition Planning for COVID Screening

Week 5:

- Post EOC/IMS transition support and follow-up

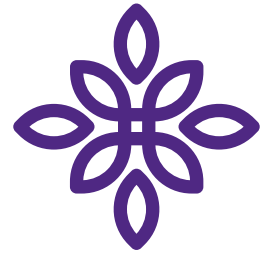
6 Week Build-up



- After a very long 6 weeks, SMDHU was thankfully able to declare this particular outbreak over (Feb 18, 2021).
- The unity and strength of the group never lost traction to this point, and continued to show up everyday to do anything and everything possible.



Lessons Learned



○ Speed

- Quick mobilization of response and resources
- Example: RP, engaged Saturday, team in on Sunday, results back Monday night.

○ Structure

- Simple IMS methodology employed
- Broadly understood concepts for Incident Command in nimble decision making

○ Relationships

- Adapting and morphing depending on the need, through strong partnerships
- Plethora of compassionately engaged organizations; no one agency alone could fill all requirements needed!
- Integrated care models developed for new acute care needs, MEST, NLOT
- Staff and resident wellness opportunities (ongoing)

Recognition



The Roberta Place COVID-19 outbreak of Jan 2021 highlighted the dedication, compassion and resilience of our Health Care System and associated partners; especially for those who worked within Roberta Place and the broader Jarlette family during this time.

Special recognition of the outstanding efforts of the following organizations (to name a few...):

- Jarlette - Roberta Place LTC
- SMDHU
- County of Simcoe
- RVH
- Canadian Red Cross
- Hospice Simcoe
- Specialized Geriatrics Services (Waypoint)
- Barrie & Community FHT
- Public Health Ontario
- OSMH

Many more...



Questions?

