

**APPENDIX C - ATTESTATION  
Attestation Form**

**Prepared in accordance with section 15 of the  
Broader Public Sector Accountability Act, 2010 ("BPSAA")**

**TO:** The Board of Directors of the North Simcoe Muskoka Local Health Integration Network (the "LHIN"). Attention: Bill Hatanaka, Board Chair  
**FROM:** Janice Skot,  
President & Chief Executive Officer  
Royal Victoria Regional Health Centre  
**Date:** May 26, 2020  
**RE:** April 1, 2019 to March 31, 2020 ("**the Applicable Period**")

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On behalf of the Royal Victoria Regional Health Centre (the "**Hospital**") I attest to:

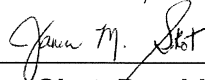
- the completion and accuracy of reports required of the Hospital pursuant to section 6 of the BPSAA on the **use of consultants**;
- the Hospital's compliance with the prohibition in section 4 of the BPSAA on **engaging lobbyist services** using public funds;
- the Hospital's compliance with any applicable **expense claims directives** issued under section 10 of the BPSAA by the Management Board of Cabinet;
- the Hospital's compliance with any applicable **perquisite directives** issued under section 11.1 of the BPSAA by the Management Board of Cabinet; and
- the Hospital's compliance with any applicable **procurement directives** issued under section 12 of the BPSAA by the Management Board of Cabinet,
- the Hospital's compliance with any applicable directives on the **preparation and publication of business plans and other business or financial documents** issued under section 13 of the BPSAA by the Management Board of Cabinet,

during the Applicable Period.

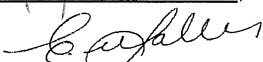
In making this attestation, I have exercised care and diligence that would reasonably be expected of a President & Chief Executive Officer in these circumstances, including making due inquiries of Hospital staff that have knowledge of these matters.

I further certify that any material exceptions to this attestation are documented in the attached Schedule A.

Dated at **Barrie**, Ontario this June 3<sup>rd</sup>, 2020.

  
\_\_\_\_\_  
**Janice Skot, President & Chief Executive Officer  
Royal Victoria Regional Health Centre**

I certify that this attestation has been approved by the Board of the Royal Victoria Regional Health Centre on May 26<sup>th</sup>, 2020.

  
\_\_\_\_\_  
**Charlotte Wallis, Chair of the Board  
Royal Victoria Regional Health Centre**

## SCHEDULE A to Attestation

1. **No known exceptions** to the completion and accuracy of reports required in section 6 of the BPSAA on the **use of consultants**;
2. **No known exceptions** to the Hospital's compliance with the prohibition in section 4 of the BPSAA on **engaging lobbyist services** using public funds;
3. **No known exceptions** to the Hospital's compliance with the **expense claims directive** issued under section 10 of the BPSAA by the Management Board of Cabinet;
4. **No known exceptions** to the Hospital's compliance with the **perquisites directive** issued under section 11.1 of the BPSAA by the Management Board of Cabinet;
5. **No known exceptions** to the Hospital's compliance with the **procurement directive** issued under section 12 of the BPSAA by the Management Board of Cabinet; and
6. **No known exceptions** to the Hospital's compliance with the **preparation and publication of business plans and other business or financial documents** issued under section 13 of the BPSAA by the Management Board of Cabinet.

### General Disclaimer:

Plexxus, a not for profit entity which provides procurement and payment services for the Hospital and others in Ontario, was the victim of a ransomware attack in October 2019. The specific system that was impacted by this attack is the platform used by Plexxus to provide these services for six Ontario hospitals, including Royal Victoria Regional Health Centre.

This incident resulted in the loss of many months of procurement and payment data and records and affected normal processing and controls for a number of weeks while the systems and records were brought back up and fully functioning.

A number of interim and recovery measures were employed to allow essential operations to continue through this period and to recover as much of the lost information as possible. Plexxus and the hospitals, in consultation with the Hospital and Plexxus' auditors and expert advisors, made every effort to ensure that these interim measures included appropriate controls and all have been vetted and documented by Ernst & Young LLP, Plexxus' advisors in the matter.

Although Plexxus and the Hospital are able to attest that any transactions that were processed in the normal manner are compliant with the various applicable directives, it is possible that transactions processed through the interim measures may have resulted in some inadvertent or unavoidable exceptions.

In addition, because months of records have been lost, the evidence required to demonstrate compliance to the directives for transactions processed during these months may no longer be available for audit or other purposes.

Now that normal operations have been restored, Plexxus and the Hospital will continue our diligence in ensuring compliance to the directives.