



- Chair:** Michael O’Keefe, Board Chair
- Elected Directors:** Linda Collins, Director
Doug Frost, 2nd Vice Chair
Jim Gerhart, Director
Douglas Jure, Director
Barbara Love, Director
- Kimberly Matheson, Director
Wendy Miller, Director
Jason Teal, Director
Charlotte Wallis, 1st Vice Chair (*teleconference*)
- Ex-Officio Directors:** Lise McCourt, President, RVH Auxiliary
Nancy Savage, EVP, RVP CCO & Interim CNE
- Janice Skot, President & CEO
Dr. Jeffrey Tyberg, Chief of Staff
- Regrets:** Dr. Dave Boushy, Vice President, Medical Staff
Dr. Emily Chan, President, Medical Staff
- Michael Gleason, Director
- Staff Resources:** Nicola Charity, Sr Admin Assistant, Recorder
Eric Dean, CEO, RVH Foundation
Rachel Kean, Chief Quality & Privacy Officer*
Suzanne Legue, VP Strategy, Communications & Stakeholder Relations
- Ben Petersen, VP, Chief Financial Officer
Darrell Sewell, VP, Chief Human Resources Officer
Dr. Chris Tebbutt, VP, Academic & Medical Affairs
- Guests:** Ella Hedley, Georgian College Management & Leadership Student*
Corinne Maxwell, Sr. Admin Assistant to Chief of Staff
Doug Moody, Vice Chair, RVH Foundation Board of Directors*

**partial attendance*

1.0 CALL TO ORDER

The Chair called the meeting to order at 4:00 pm.

Quorum - There being three regrets, quorum was attained.

The Board Chair extended a welcome to board members.

2.0 APPROVAL OF AGENDA/CONSENT AGENDA/Declaration of Conflicts

Declaration of Conflicts – Director Jim Gerhart declared that he sits on the New Path Board of Directors. At this time there is no conflict, but Director Gerhart wanted this acknowledged for the record.

The Board Chair reviewed the pre-circulated Agenda and Consent Agenda items as follows:

- Minutes of Board Meeting (Jan 29 19)* - *to be approved*
- Executive Committee Summary Report (Mar 18 19)* - *to be received*
- Finance & Audit Committee Summary Report (Mar 20 19)* - *to be received*

- Accountability Agreements (H-SAA / M-SAA)

BE IT RESOLVED that the Board of Directors accepts the recommendation of the Finance & Audit Committee and approves the amendment to the Hospital Services Accountability Agreement extending the current agreement to June 30, 2019.

BE IT RESOLVED that the Board of Directors accepts the recommendation of the Finance & Audit Committee and approves the Multi-Sector Services Accountability Agreement for fiscal 2019/20 to 2021/2022.

- RVH Auxiliary Report* - *to be received*
- RVH Foundation Report* - *to be received*

The following motion was **duly moved, seconded and carried**:

BE IT RESOLVED the Board of Directors approves the March 26, 2019 Agenda, including Consent Agenda, as presented.

3.0 QUALITY EDUCATION SESSION – RVH Foundation Update

The Vice Chair and CEO, RVH Foundation provided an overview of the Foundation's business model of fundraising, celebrated achievements including the Hearts & Minds Campaign exceeding their goal of \$25M, philanthropy, partners in caring, Gowns and Gloves Gala and the Foundations new campaign in support of RVH Clinical priorities, engagement and reflection opportunities and 2019 goals. The RVHF CEO reviewed opportunities for RVH Board members to support the Foundation's campaign.

In addition, the RVHF Vice Chair and CEO reported on the proposed branding for the new campaign and invited feedback from the RVH Board.

Discussion ensued.

The RVHF Vice Chair was excused from the meeting at 4:45 pm.

4.0 ITEMS FOR DECISION

It was **duly moved, seconded and carried** to go in camera.

In Camera discussions ensued regarding approval of the **Board of Directors January 29, 2019 In Camera Minutes**, and **Physician Credentialing**.

It was **duly moved, seconded and carried** to go out of in camera.

Physician Credentialing / Department Chiefs

The following motion was **duly moved, seconded and carried**:

BE IT RESOLVED that the RVH Board of Directors accepts the recommendation of the Medical Advisory Committee and approves the Physician Credentials as presented in the March 26, 2019 Medical Advisory Committee Report.

Quality Improvement Plan (QIP) 2019/20

The President & CEO and Chief Quality & Privacy Officer provided an overview of the Quality Improvement Plan, a key component of the *Excellent Care for All Act, 2010* (ECFAA) that supports accountability, transparency and high-quality patient care and is submitted annually to Health Quality Ontario. The three components of the QIP were outlined in addition to the engagement/approval process and RVH priority indicators as listed:

- Med/Surg Top Box NRC Picker – “Would you recommend this hospital”
- Medication Reconciliation at Discharge
- Improvement in reporting of workplace violence incidents
- Hours from decision to admit in ED to inpatient bed (90th percentile)

The following motion was **duly moved, seconded and carried**:

WHEREAS the Quality Committee recommended approval of the 2019/20 Quality Improvement Plan to the Board of Directors; and

WHEREAS the Executive Committee reviewed and accepted the *Performance Based Compensation* section of the Quality Improvement Plan;

BE IT RESOLVED that the Board of Directors accepts the recommendation of the Quality Committee and approves the 2019/20 Quality Improvement Plan.

The Chief Quality & Privacy Officer was excused from the meeting at 5:00 pm.

Professional Staff Human Resources Plan

The President & CEO and the Vice President, Academic & Medical Affairs provided an overview of the 2019/20 Professional Staff Human Resources Plan. The purpose of the plan is to project professional staff human resource requirements in each department and the resulting financial impact. The Vice President Academic & Medical Affairs reported successful recruitment in 2018/19 with 15 positions recruited and 14 currently in progress. The recruitment needs for 2019/20 Tier 1 and 2 recruitment and funding distribution were also discussed.

In response to a question, the Vice President, Academic & Medical Affairs expanded on the tier process, financial oversight, succession planning and RVH's cohesive relationship with Barrie and Area Physician Recruitment Task Force.

In response to a question, the Vice President, Academic & Medical Affairs and Chief of Staff reported on primary care in the community and the success of the Family Medicine Teaching Unit (FMTU) in their recruitment of primary care physicians.

The following motion was **duly moved, seconded and carried**:

BE IT RESOLVED that the Board of Directors accepts the recommendation of the Medical Advisory Committee and the Finance & Audit Committee and approves the Professional Staff Human Resources Plan 2019/20.

5.0 UPDATE REPORTS

CHAIRS REMARKS

The Board Chair reviewed the items in the folder.

Board Rounding

The Board Chair thanked Board members for participating in Board Rounding in the Maternal, Newborn, Child and Youth Program. Board members commented on the enthusiastic, compassionate staff and the generous donations of quilts and hats for the newborns and children.

January Board Evaluation

The Board Chair reported Board members indicated that agenda items were very clear and discussion was appropriate and helpful.

Quality Committee Summary Report

In the Committee Chair's absence, Kimberly Matheson, Director and Quality Committee member provided an overview of the March Quality Committee meeting including two quality committee education sessions, Quality Improvement Plan 2019/20, MY CARE Strategic Focus, Engagement Survey frequency and action planning, Quality Safety Metrics, 2018/19, Q3 Performance Scorecard, Emergency Department update, and Committee Terms of Reference and Annual Work Plan 2019/20.

CEO REPORT

A detailed CEO's report was circulated with the Board package for information purposes.

From Our Patients

The President & CEO read a letter received recently from a family member expressing their appreciation for the exceptional care, compassion and kindness received by his wife and newborn in the Neonatal Intensive Care Unit. The letter exemplified RVH values and the importance of communication in supporting patients and families.

Accreditation Update

The President & CEO reported on RVH's award of "Exemplary Standing" by Accreditation Canada, a testament to the dedication and commitment of our board members, staff, physicians, volunteers, patient family advisors, and partners working together to achieve our vision to Make each life better. Together. This is an especially proud moment for RVH and the President & CEO thanked the Board of Directors and the broader team for their invaluable contributions. In addition, Stroke Accreditation is taking place March 25 – 27, 2019 with very positive feedback to date.

Minister Christine Elliot's Visit to RVH

The President & CEO reported on the recent visit by Ontario's Deputy Premier and Minister of Health and Long-Term Care. The provincial government announced a significant transformation in our healthcare system and this meeting brought 30 of our healthcare community partners together to focus on partnerships. The Minister was impressed with our display of partnership indicating we had the right ingredients for success within our transforming healthcare system. RVH is working closely with our partners to integrate and connect care to ensure a more seamless experiences for our patients and families.

Bill 74 – The People's Health Care Act

The President & CEO provided an overview of Bill 74 – The People's Health Care Act (an omnibus bill giving government the ability to amend 29 acts) introduced February 26, 2019 to integrate patient care. The bill currently requires third reading with Royal Assent anticipated by July 2019. The goals of the legislation, benefits to patients and care teams, key elements, integration (14 LHINS consolidated into five regional agencies and 20 agencies consolidated under Ontario Health), Ontario Health Board and Teams were comprehensively reviewed. Board members were asked to consider RVH's needs and additional steps moving forward.

A fulsome discussion ensued including potential OHT early adopters, parallels to other provincial models, the OHT Board members, roles and backgrounds, the current status of the LHINS, budget structure, and RVH's philosophy and engagement moving forward.

The President & CEO emphasized while RVH is working in collaboration with our community partners to diligently position ourselves for success in the new healthcare landscape, our primary focus remains the same - providing safe, high-quality patient centred care, rooted in our *MY CARE* philosophy.

The President & CEO reported the government is moving forward on its commitment to modernize procurement through the development of a more centralized procurement system to achieve cost savings. The government will be engaging key stakeholders in the next few weeks to outline an approach to developing these plans.

MY CARE Strategic Focus

The President & CEO and Vice President, Strategy, Communications and Stakeholder Relations provided an update on the 2019/20 *MY CARE* leader focus/performance measures. To ensure alignment throughout the organization, annually priority focus areas and corresponding targets aligned with our strategic directions and the Quality Improvement Plan are chosen to translate our strategic goals into measureable actions. The strategic directions, goals, 2019/20 strategic foci and targets were reviewed in detail.

MP2 Update

The President & CEO and Vice President, Corporate Services & CFO provided a Master Planning & Programming (MP2) update. The status of the three current elements simultaneously underway (master programming, site selection and master planning) was reviewed in addition to the master plan engagement timelines.

Rizzardo Health & Wellness Centre Update

The President & CEO and Executive Vice President Patient & Family Experience provided a fulsome Rizzardo Health & Wellness Centre update including floor plans, space design and the scope of services. RVH's services will include multidisciplinary teams with patient centred focus.

Discussion ensued.

In response to a question, the community kitchens and gardens were discussed. The President & CEO recognized and thanked Director Barbara Love for her time and commitment to the Rizzardo Health & Wellness Centre and South Simcoe planning.

HIS – Meditech Expanse

The President & CEO and Vice President, Corporate Services & CFO provided a HIS – Meditech Expanse update. The Regional IT Partnership (Collingwood General & Marine Hospital, Georgian Bay General Hospital, Headwaters Healthcare Centre and RVH) is now in a position to proceed with Meditech Expanse.

The Negotiation Team entered into successful negotiations with Meditech, in alignment with the MOHLTC eHealth guidelines. Concurrently, the Total Cost of Ownership (TCO) model approved by the Board in May 2018 is being re-evaluated. On review the Regional IT Partnership Human Resources (HR) Working Group identified a substantial increase in cost based on the initial projections. Consequently the Regional IT Partnership CEO Committee and HR Working Group will complete a deeper analysis and update of the TCO over the next few weeks, and anticipate bringing a final recommendation to the Regional IT Partnership Finance & Audit Committee's and Boards of Directors in May/June 2019. The partnership continues to work together cohesively with a unified commitment to the success of this project.

Discussion ensued.

In response to a question, the Vice President, Corporate Services & CFO provided details about the letter of intent, deposit, and the request for an extension.

It was ***duly moved, seconded and carried*** to go in camera.

In Camera discussions ensued regarding approval of the **2019/20 Operating Budget and Professional Staff Matters**.

It was ***duly moved, seconded and carried*** to go out of in camera.

CHIEF OF STAFF REPORT

Medical Advisory Committee Report

The Chief of Staff provided an overview of the Medical Advisory Committee (MAC) report highlighting quality education sessions, quality and patient safety, Professional Staff HR Plan, Credentials Committee initiatives, and professional staff policy development.

7.0 NEXT MEETING

Board Advance

Friday, May 10, 2019

Regular Meeting

Tuesday, May 28, 2019

8.0 ADJOURNMENT

There being no further business the meeting was adjourned at 7:40 pm.

A session of independent directors (*without management or related directors present*) was held following adjournment of the meeting of the corporation.

Respectfully submitted,



Michael O'Keefe, Chair



Janice M. Skot, Secretary