

Chair: Kirsten Parker, Board Chair

Elected Directors:	Shawn Binns, Director Doug Frost, Director Michael Gleason, Director Rob Hall, Director Harry Hughes, Director	Barbara Love, Director Kimberly Matheson, Director Michael O'Keefe, 1 st Vice Chair Marilyn Booth, Committee Member (<i>non-voting</i>)
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Ex-Officio Directors:	Treva McCumber, VP, Chief Nursing Executive Dr. Kerstin Mossman, President, Medical Staff Janice Skot, President & CEO	Dr. Jeffrey Tyberg, Chief of Staff Janice Williams, President, RVH Auxiliary
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Staff Resources:	Nicola Charity, Sr Admin Assistant, Recorder Eric Dean, CEO, RVH Foundation Rachel Kean, Chief Quality & Privacy Officer Suzanne Legue, VP Strategy, Communications	Ben Petersen, VP, Chief Financial Officer Nancy Savage, Executive Vice President Darrell Sewell, VP & Chief Human Resources Officer Dr. Chris Tebbutt, VP, Academic & Medical Affairs
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Regrets:	Jake Arnold, Director Dr. Rob El-Maraghi, VP, Medical Staff Douglas Jure, Director.	Wendy Sallows, Governance & Partnership Liaison Charlotte Wallis, 2 nd Vice Chair
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Guests: (<i>partial attendance</i>)	<u>Award Recipients:</u> Rosemary Dunsmore, RVH Volunteer Bob George, RVH Volunteer	Angela Schmidt, Spiritual Care
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1.0 CALL TO ORDER

The Chair called the meeting to order at 4:00 pm.

Quorum - There being four regrets, quorum was attained.

The Board Chair welcomed all board members and guests to the meeting.

2.0 SPECIAL PRESENTATION – Recognition Awards

The Board Chair recognized volunteers Rosemary Dunsmore recipient of the “Leading Women Building Communities” recognition award through the Ontario Ministry of Women’s Issues and Bob George, recipient of the “Governor General’s Sovereign’s Medal for Volunteers”.

The Board Chair and President & CEO congratulated the award recipients and extended sincere thanks on behalf of the Board for their hard work and volunteerism at RVH.

3.0 WELCOME

The Board Chair welcomed all board members and guests to the meeting.

4.0 APPROVAL OF AGENDA/CONSENT AGENDA/Declaration of Conflicts

The following motion was *duly moved, seconded and carried*:

BE IT RESOLVED the Board of Directors approves the March 28, 2017 Agenda, including Consent Agenda, as presented.

5.0 QUALITY EDUCATION SESSION

Spiritual Care

The Spiritual Care Leader provided an overview of spiritual care at RVH including the critical role of spirituality in the patient experience, strategic direction, education and the spiritual care team.

Angela Schmidt was excused from the meeting at 4:30 pm.

6.0 CHAIR'S REPORT

The Board Chair reviewed the items in the folder.

January Board Meeting Evaluation

The Board Chair reported on the January board meeting evaluations. Members remain satisfied with the meeting effectiveness commenting on the importance of board committee work which allows the board to move through a high volume of important material.

2016/17 Board / Committee / Peer Evaluations

The Board Chair reminded the board members to complete the annual board, committee and peer evaluations. The information provided will be discussed at the Governance Committee and a report will be provided to the board in May 2017.

Board Recruitment

The Board Chair reported Jake Arnold will be resigning from the Board effective June 2017 due to personal commitments. The Governance Committee will continue with the recruitment process. Directors are encouraged to think about leaders in the community that might be interested and forward those names to the Board Chair or Governance Committee Chair.

The Board Chair referenced the pre-circulated Barrie Today article reporting that RVH moved to a skills based board in 2005 which is considered governance best practice. Municipal representatives' seats currently sit with the RVH Foundation Board. The county representative seat is currently vacant.

Board Rounding

The Board Chair thanked Board members for participating in Board Rounding in Biomedical Engineering and Volunteer Resources and provided an opportunity for members to briefly share key *MY CARE* learning from the sessions. Board members commented on the enthusiasm of staff and volunteers, the cost reduction initiatives by volunteer resources and the complexity of the equipment maintained 24/7 through biomedical engineering.

Thank you and Acknowledgements

The Board Chair thanked the 1st Vice-Chair and CEO for joining her at the recent OHA Speaker Series designed to share current and emerging governance issues in healthcare.

The Board Chair recognized the commitment of Janice Williams, Auxiliary President who will be stepping down in June 2017 after serving three years in this role.

Board Education Briefing Note

The Board Chair and 1st Vice-Chair provided an overview of the pre-circulated "Advancing Health System Integration" facilitated by Deputy Minister Bob Bell and NSM LHIN Board Chair Bob Morton who discussed the Patients First Act, the impact on health system governance and how LHIN boards will engage with hospitals and care providers to ensure successful implementation of the Act. The Vice-Chair emphasized the importance of hospitals seeing themselves within the 'broader community' and the growing responsibility of boards.

7.0 CEO REPORT

A detailed CEO's report was circulated with the Board package for information purposes.

MY CARE

From Our Patients

The President & CEO presented a letter recognizing the outstanding care team that supported a surgical patient from admission to discharge.

RVH Film Festival "The Vickies"

The President & CEO reported on the fourth annual film festival, themed 'Safety is our Promise'. Awards were presented in the categories of *MY CARE*, Most Creative and People's Choice. RVH also opened up the festival to schools in the region based on the theme 'What does RVH mean to us?'

Postgraduate Education Program Director

The President & CEO acknowledged Dr. Stuart Murdoch from the Family Medicine Teaching Unit recently appointed Postgraduate Education Program Director for the Department of Family and Community Medicine (DFCM) at the University of Toronto, the largest residency program in Canada. This is a very prestigious role and it is the first community-based appointment of its kind for the DFCM. Recruitment is underway for a FMTU leader.

RVH Turns 120

The President & CEO reported RVH's 120 years will be celebrated during Team RVH Appreciation week in June.

Hand Hygiene

The President & CEO reported RVH achieved 99% compliance in Hand Hygiene in the third quarter of 2016/17.

Studer Group Canada

The President & CEO reported Studer is continuing to grow its Canadian network and with that comes a new and expanded role for our long time coach Mitch Hagins from Canadian operations to include responsibility for Evidence-Based Leadership and Partner development across North America. Bonnie Cochrane will assume the role of General Manager Studer Group Canada.

In response to a question, the external environmental updates in the CEO Report were discussed. On March 10, 2017 RVH received notification from the LHIN that RVH will become the CEO Executive Sponsor and Lead Critical Care Agency for the NSM LHIN. The President & CEO will Chair the first meeting in the near future and provide a more comprehensive report at a future Board meeting.

Clinical Priorities Update

Advanced Cardiac Care

The Executive Vice President provided an update on Advanced Cardiac Care, outlining the status of the projects currently underway and completed. The construction contract was awarded to CHART Construction Management Inc. and is well underway. Recruitment is ongoing for a physician lead.

Child & Youth Mental Health

The Executive Vice President provided an update on Child & Youth Mental Health outlining the status of the projects currently underway and starting in the upcoming months. The recruitment of a Child Psychiatrist is currently in the credentialing approval phase and the CYMH inpatient unit tenders close on March 30th.

In response to a question, the President & CEO reported the anticipated operational date for cardiac diagnostics is late 2017 and Child & Youth Mental Health is early 2018. Catheterizations and angiograms are an 18 month process following the implementation of diagnostics.

ED Performance Update

The Vice President, Patient Programs & CNE provided an Emergency Department overview highlighting the status of the current projects, ED quality initiatives including quality improvements completed and in progress and next steps.

In response to a question, the VP Patient Programs & CNE reviewed the relocation of the 1A status patients.

Ambulance Transfer / County Capital Funding

The President & CEO and Vice President, Corporate Services & CFO provided an overview of the pre-circulated BarrieToday.com article referencing the reduced Simcoe County funding in relation to ambulance transfers. In 2014 Simcoe County tied ambulance transfers to their allotment of annual capital funding. While RVH transfer times have seen significant improvement over the past year, comprehensive analysis continues in collaboration with Simcoe County Paramedic Services with the implementation of joint initiatives to improve data collection and transfer times.

Discussion ensued.

In response to a question, the VP, Corporate Services & CFO reviewed the data collection process.

In response to a question, the VP, Strategy, Communications & Stakeholder Relations reviewed the process for addressing media coverage.

Foundational Success Factors

COHPA Integration Update

The President & CEO and Brian Edmonds, CEO COHPA provided an overview noting that a comprehensive review took place at the Finance & Audit Committee on March 21, 2017.

The President & CEO reported to Finance & Audit and the Board of Directors in January 2017 that COHPA had been leading a review of opportunities to consider integration with another provincial healthcare Shared Service Organization (SSO). Following an extensive process to identify and perform due diligence with a potential integration partner, the COHPA Board had made a decision to proceed to due diligence with Plexxus, a leading Ontario healthcare SSO. A meeting with Deputy Minister Bell, provided reassurance that this recommendation is in line with the provincial strategy.

The CEO, COHPA reviewed RVH stakeholder engagement to date and the highlights of the proposal.

Next steps include completion of due diligence, design and negotiation of contracts, COHPA member hospital board committee and board approval and COHPA board approval. Pending successful completion the RVH Board will receive a recommendation for approval in late May/early June. In addition, the President & CEO has been asked to sit on the Plexxus Board of Directors.

Discussion ensued.

In response to a question, the President & CEO reported that pending successful integration pharmaceuticals would not be sourced through Plexxus however this is a future opportunity for consideration.

In response to a question, the President & CEO reviewed the integration approval process by boards of the current COHPA owners.

2016/17 YTD Financial Update

The VP Corporate Services & CFO reviewed the pre-circulated 2016/17 financial statements as at January 31, 2017 including revenues, expenses, statement of financial position and action plans. RVH is currently in a surplus position. Weighted cases are currently under HBAM targets. Strategies to mitigate this are ongoing.

IT Plan Update

The Vice President, Corporate Services & CFO provided a high level IT Plan update. This was reviewed comprehensively by the Finance & Audit Committee March 21, 2017.

RVH hosted an IT Exploratory meeting between potential Meditech Partners and the focus of the meeting was to discuss potential partnership opportunities on a Meditech 6.16 platform. Next steps include meeting with our current Meditech IT Cluster to review potential opportunities. The MOHLTC has recently released the *HIS Clustering Guidebook for Hospitals and LHINS*. This documents sets out the process for forming clusters and specific guidelines supporting hospitals in defining their roles and accountabilities while transitioning toward partnership and collaboration.

A further IT Plan update will be provided at the May Finance & Audit and Board meetings.

Volunteer Appreciation Week

In advance of April's National Volunteer Week, the President & CEO thanked the board members for their time, expertise and commitment to RVH and expressed appreciation for the work of all RVH volunteers.

8.0 MATTERS FOR DISCUSSION / INFORMATION

Quality Committee Update

The Chair of the Quality Committee provided the Board with a pre-circulated summary of the March meeting which included one quality education session, review of the Cancer Care Ontario Scorecard (Q2), registration refinements, Simcoe Country funding, quality and patient safety metrics, Q3 performance scorecard, an update on the ED, and the status of the Quality Improvement Plan (QIP).

RVH Auxiliary Report

In addition to the pre-circulated report, the President reported that while her term is ending June 2017, she will remain on the Auxiliary Board as Past Chair for one year. The President & CEO expressed gratitude for the President's Auxiliary Board of Directors leadership and commitment over the past three years.

RVH Foundation Report - circulated for information only

Marilynn Booth was excused from the meeting at 6:30 pm.

9.0 MATTERS FOR DECISION

Board Awards of Excellence

It was **duly moved, seconded and carried** to go in camera.

In camera discussion ensued.

It was **duly moved, seconded and carried** to go out of in camera.

Rachel Kean joined the meeting at 6:35 p.m.

Quality Improvement Plan

The Chief Quality & Privacy Officer provided an overview of the pre-circulated Quality Improvement Plan (QIP) a key component of the Excellent Care for All Act (ECFAA) supports accountability, transparency and high-quality patient care. Three components of QIP were outlined in addition to the engagement plan and priority indicators and targets.

It was **duly moved, seconded and carried:**

WHEREAS the Quality Committee recommended approval of the 2017/18 Quality Improvement Plan (QIP) to the RVH Board of Directors; and

WHEREAS the Executive Committee reviewed and accepted the Performance-based Compensation section of the 2017/18 Quality Improvement Plan;

BE IT RESOLVED that the Board of Directors approves the 2017/18 Quality Improvement Plan.

Rachel Kean was excused from the meeting at 6:38 p.m.

Accountability Agreements (H-SAA , M-SAA)

The Vice President, Corporate Services & CFO reported on the pre-circulated Hospital Service Accountability Agreement (H-SAA) Extension and the Multi-Sector Accountability Agreement (M-SAA).

RVH and the NSM LHIN entered into an initial H-SAA effective April 1, 2008 which has been updated annually through an amending agreement. The NSM LHIN has requested an extension to March 31, 2018 pending a

new multi-year H-SAA. Major changes include schedule updates to reflect current activity and a new indigenous report submission. In addition, the H-SAA performance indicators and volumes were reviewed.

RVH's current multi-year M-SAA agreement ends March 31, 2017. The LHIN has proposed an amending agreement to extend to March 31, 2018. Financial and service level indicators have been updated to reflect patient activity levels in the 2017/18 operating budget. The performance targets remain unchanged with the exception of the ALC rate which is aligned with the H-SAA percentage. The VP, Corporate Services & CFO reported in addition to the current activity updates, there are new indigenous report submissions and a new organizational self-assessment tool of governance and business practices

Discussion ensued.

In response to a question, the VP, Corporate Services & CFO reviewed the Inpatient Rehab current and recommended targets.

In response to a question, the VP, Corporate Services & CFO reviewed reinvestment priorities. In addition, it was reported that RVH will be providing the NSM LHIN with the funding requirements to maintain current CT and MRI volumes in order to reduce wait times.

It was **duly moved, seconded and carried:**

BE IT RESOLVED that the Board of Directors accepts the recommendation of the Finance & Audit Committee and approves the Hospital Services Accountability Agreement (H-SAA) and Multi-Sector Accountability Agreement (M-SAA) amending agreements for fiscal 2017/18.

Professional Staff HR Plan

The Vice President, Academic & Medical Affairs provided an overview of the pre-circulated Professional Staff Human Resources Plan 2017/18. In March 2016, the Board approved the RVH Professional Staff HR Plan for 2016-2020. Its purpose is to document professional staff human resource planning as it brings together considerations of clinical safety, corporate strategy, and fiscal responsibility. Future projections of the physician workforce needs for 2017/8 were reviewed. The plan was presented to the Senior Leadership Team, Medical Advisory Committee and the Finance & Audit Committee prior to coming to the Board of Directors for approval.

Discussion ensued.

In response to a question, the VP, Academic & Medical Affairs reported that the CCO funding amount is pending.

It was **duly moved, seconded and carried:**

BE IT RESOLVED that RVH Board of Directors accepts the recommendation of the Finance & Audit Committee and approves the 2017/18 Professional Staff HR Plan.

Chief of Staff / MAC Report

Physician Credentialing / Chief of Department

It was **duly moved, seconded and carried** to go in camera.

In camera discussion ensued.

It was **duly moved, seconded and carried** to go out of in camera.

It was **duly moved, seconded and carried:**

BE IT RESOLVED that the RVH Board of Directors accepts the recommendation of the Medical Advisory Committee and approves the Chief of Department (Hospitalist) and Physician Credentials as presented in the March 28, 2017 Medical Advisory Committee Report.

10.0 NEXT MEETING

Regular Meeting

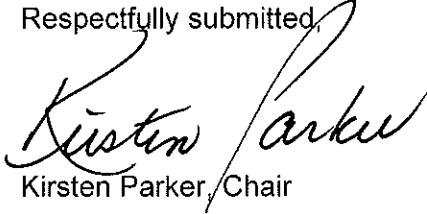
Tuesday, May 30, 2017

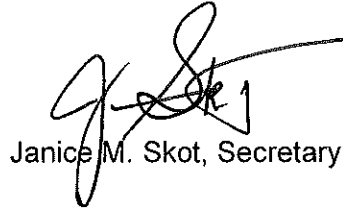
11.0 ADJOURNMENT

There being no further business the meeting was adjourned at 7:10 pm.

A session of independent directors (*without management or related directors present*) was held following adjournment of the meeting of the corporation.

Respectfully submitted,


Kirsten Parker, Chair


Janice M. Skot, Secretary