

July 30, 2020

## RVH resuming more services and opens Simcoe entrance to outpatients

As the number of new COVID-19 cases declines in North Simcoe Muskoka, Royal Victoria Regional Health Centre (RVH) continues to safely and gradually resume some surgeries, procedures and ambulatory services. This includes cardiac, paediatric, medicine, some Imaging services such as mammography, mental health and renal services as well as opening the clinics at the Rizzardo Health and Wellness Centre in Innisfil. Throughout the pandemic, RVH continued to perform emergency surgeries, as well as most cancer services.

As the majority of RVH's outpatient clinics are located near the lower level Simcoe entrance, this entrance will re-open for ambulatory patients effective Tuesday, August 4.

Patients will be advised prior to coming to the health centre if they should now use the Simcoe or Main entrance depending on which clinic they are attending. If an outpatient requires assistance from a support person, this must be communicated to the booking clerk prior to arrival.

Patients and support people will be screened upon arrival and are asked to bring and wear their own clean face mask, otherwise one appropriate mask per person will be provided. Masks must be worn at all times in the health centre. Patients are to wait only in the designated waiting areas, maintain physical distancing and practice thorough hand washing.

RVH recently welcomed back a limited number of visitors as part of its safe, staged plan to resume visitation. Anyone arriving for their pre-scheduled visit with an inpatient will use the Main entrance only. As a reminder, designated visitors must book their visit with the patient's care team by calling the inpatient unit directly by 4 p.m. the day prior. Visitors must be on an approved list to be permitted entry. Currently, patients are allowed one visitor over 16 years old during one of the daily visitation blocks --10 a.m. to 1 p.m. and 5 to 8 p.m. once a week for no more than one hour at a time.

If you are coming to Emergency, you may request one support person to accompany you if you require support but this is at the discretion of the care team and that support person may only be in designated areas of Emergency.

For more information please visit [www.rvh.on.ca](http://www.rvh.on.ca).

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### For more Information:

**Jane Cocking**  
Manager  
Corporate Communications  
[cockingj@rvh.on.ca](mailto:cockingj@rvh.on.ca)  
705-728-9090 ext. 41611

**Donna Danyluk**  
Corporate communications  
[danylukd@rvh.on.ca](mailto:danylukd@rvh.on.ca)  
705-728-9090 ext. 41610