

February 21, 2019

RVH awarded highest performance rating from Accreditation Canada

Royal Victoria Regional Health Centre (RVH) has once been awarded the highest possible performance designation from Accreditation Canada – *Accredited with Exemplary Standing*.

The decision follows a four-day visit in early-February by external Accreditation Canada surveyors during which every aspect of the RVH's programs, policies and practices were carefully assessed.

"Accreditation provides independent, third party confirmation that we are a safe, quality organization," says Janice Skot, RVH president and CEO. "It sends a clear, strong signal to our region that patients can have great confidence in the care they receive at RVH. It's a testament to the dedication, knowledge and skill of the people who work, practice and volunteer at RVH."

The health centre was evaluated on 2,700 of standards resulting in a near-perfect score. Surveyors determined RVH met 100 per cent of the Required Organizational Practices and 99.6 per cent of the accreditation standards.

The surveyors were particularly impressed with RVH's efforts to always involve patients and families in decision-making; the health centre's unwavering focus on quality and safety; its well maintained, clean building; a comprehensive emergency preparedness plan; dedication to research and ethical decision-making and leading clinical practices.

"As a volunteer I choose to commit my time to RVH and I have to say how proud I am of this hospital," says Michael O'Keefe, chair, RVH Board of Directors. "It's the people who work, practice and volunteer here that make this an exceptional institution and that was clearly demonstrated to the surveyors throughout their visit."

Accreditation is voluntary for Canadian healthcare organizations and is intended to help organizations identify what they do well, along with areas of improvement.

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For more Information:

Jane Cocking
Corporate Communications
705-728-9090 ext. 41611