

November 9, 2012

## RVH wins big at OHA conference

Royal Victoria Regional Health Centre (RVH) was recognized with a Quality Workplace award and two Leading Practice awards at the recent Ontario Hospital Association Health Achieve conference.

RVH was awarded the Silver level Quality Health Care Workplace Award which recognizes organizational efforts to improve healthcare workplaces in ways that contribute to provide quality of work life and the quality of the care and services they deliver. The Quality Healthcare Workplace Awards launched in 2010, is a partnership of the Ontario Hospital Association and the Ministry of Health and Long-Term Care's HealthForceOntario.

"We have made great efforts to ensure we provide an environment that maximizes the health and wellbeing of our staff and physicians such as the recent opening of a Wellness Centre," says Janice Skot, RVH president and CEO. "We know that when our staff and physicians work in an environment that focuses high quality, safety and their personal well-being that this will lead to better patient outcomes.

In addition to that award, Dr. Brian Kuzik and Karen Fleming, Program Director, Maternal/Child/Youth & Interprofessional Practice won the opportunity to create a 2012 Leading Practices poster display in the Patient Experience category for their submission, *Managing Paediatric Asthma through an Interprofessional Team*. The submission addressed uncontrolled asthma symptoms being a common reason for Paediatric emergency department visits and inpatient admissions. By encouraging primary care providers and Emergency physicians to refer children with any recurrent respiratory problems consistent with asthma to the Paediatric Asthma Clinic (PAC) and quarterly PAC visits with a certified asthma educator and a pediatrician, they showed a marked decrease in the number of visits to Emergency by this patient population.

The administrative assistants of RVH were recognized for their creation of the Administrative Assistants Community of Practice (AACoP) in the Innovation category. The strong network of administrative professionals has a positive impact on patient care as they share best practices, act as mentors and make continuous improvements and innovations while promoting excellence in their own roles.

"All three of these awards are examples of the many innovative and exciting initiatives that happen every day at RVH," says Rick Horst, Chair RVH Board of Directors. "RVH truly is a progressive and leading-edge organization demonstrated not just by the many awards received, but by the actions and commitment of all staff, physicians and volunteers."

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