

Nov. 24, 2015

RVH wins gold level healthy workplace award

For the third year in a row, Royal Victoria Regional Health Centre (RVH) was awarded a Gold level Quality Healthcare Workplace Award from the Ontario Hospital Association (OHA) at the annual Health Achieve conference held November 3.

The awards program recognizes an organization's efforts to improve workplaces in ways that contribute to quality of work life and the quality of care delivered.

RVH's submission this year addressed many aspects of how the health centre strives to improve as a place to work, practice and volunteer.

The OHA judges were particularly impressed with:

- RVH's manager-to-staff and peer-to-peer recognition programs
- The Patient and Family Advisory Council
- Peer interviewing of new hires
- The RVH Learning Academy
- Physician Wellness Committee

"Winning the Quality Healthcare Workplace Award at the Gold level again is a remarkable achievement," says Janice Skot, RVH president and CEO. "We will continue our commitment to further improve RVH's work environment and the exceptional care we provide our patients and their families."

In addition, RVH was also the recipient of the 2015 NRCC Recognition Award from the National Research Corporation Canada. RVH was chosen for this award because of its strong culture of innovation and for having one of the highest response rates in the province for both the employee and physician engagement surveys.

"We want to make RVH the best place to work, practice, volunteer and receive care. This recognition shows us we are definitely on the right track as we continue to Make each life better. Together," says Skot.

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Cutline: Accepting the Gold Level Quality Healthcare Workplace Award from the Ontario Hospital Association (OHA) is Dr. Chris Tebbutt, Vice-President Academic and Medical Affairs; Barbara Love, RVH Board of Directors; Iris Laycock, RVH Health & Wellness Coordinator; Kirsten Parker, Chair, RVH Board of Directors; Lindsey Crawford, Vice-President, Patient Programs, and Val Smith, RVH's Chief Transformation Officer.

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