

# Hearing Loss Communication Tool Kit

Developed by RVH Accessibility Committee

**For a sign language interpreter:**

**Call Deaf Access Simcoe Muskoka at 705-728-3577**

**OR**

**After business hours, including weekends and holidays call  
Ontario Interpreting Services at 1-866-518-0000**

# I am Deaf (Culturally Deaf)



**Please:**

- **Get my attention and face me before speaking**
  - **Remove mask if possible**
  - **Answer call bell in person**
  - **To wake me, turn the light switch on and off or tap my arm/foot gently**

- **For short conversations write in plain English**

- **If requested by patient, please ask staff to call operator for a sign language interpreter**

**OR**

**Call Deaf Access Simcoe Muskoka at (705) 728-3577**

**OR**

**After business hours, including weekends and holidays call Ontario Interpreting Services at 1-866-518-0000**

# I have a hearing loss

(I am oral deaf, deafened, or hard of hearing)



**Please:**

- **Get my attention and face me before speaking**
  - **Remove mask, if possible**
  - **Speak clearly**
  - **Answer call bell in person**
  - **To wake me, turn the light switch on and off or tap my arm/foot gently**
- **Write for clarification**
- **Please make sure I understand you**

# Patients with hearing devices

Please use the information below to communicate with hospital staff about your devices and communication needs:

Check and/or circle all that apply.

I use:

- |  |       |      |           |
|--|-------|------|-----------|
| <input type="checkbox"/> 1 or 2 hearing aids   | Right | Left | Both Ears |
| <input type="checkbox"/> 1 or 2 cochlear implants<br>(Highly sensitive to magnetic fields) | Right | Left | Both Ears |

I can understand:

- Sign Language
- Speech Reading
- Other: \_\_\_\_\_

Other communication needs: \_\_\_\_\_

# Assistance Required

- I am Deaf
- I have a hearing loss
- I use hearing aids/cochlear implants

## To Communicate:

- I need for you to call a sign language interpreter (staff to call operator)  
Or, call Deaf Access at (705) 728-3577  
Or, call Ontario Interpreting Services at 1-866-518-0000 for after hours, including weekends and holidays
- I need for you to please notify me of my turn in person
- I need for you to face me when you speak to me and speak clearly
- I need for you to remove your mask, if possible

**\*Please provide me with a kit for patients with hearing loss\***



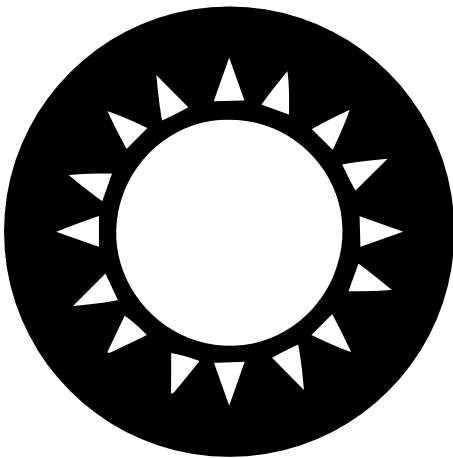
**Cold**



**Coffee**



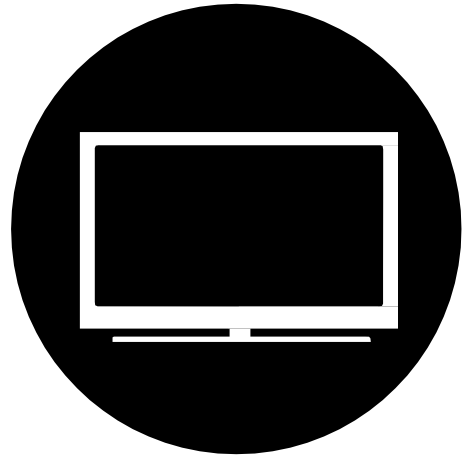
**Hungry**



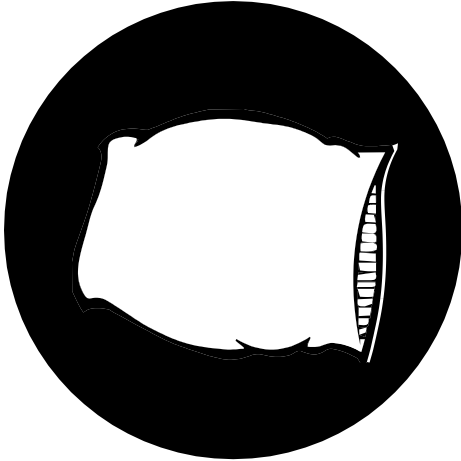
**Hot**



**Wheelchair**



**TV**



**Pillow**



**Bed**



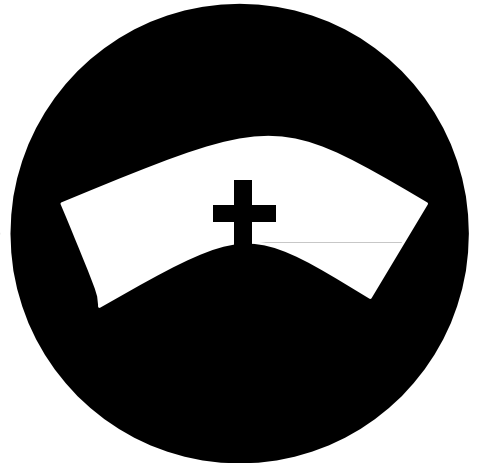
**Medicine**



**Water**



**Doctor**



**Nurse**



**Bedpan & Urinal**

# I WOULD LIKE TO



**SIT UP**



**LIE DOWN**



**USE THE  
WASHROOM**



**MOVE**



