



Royal Victoria Hospital Auxiliary
Report to the Royal Victoria Hospital of Barrie Incorporated
Annual Meeting – Tuesday, June 8, 2010

Since 1897, the RVH Auxiliary has had a long and distinguished history. On May 11, 2009 another chapter was added to our story with the granting of Letters Patent to enable us to operate as an Incorporated Charitable Organization under the name of Royal Victoria Hospital Auxiliary. Our first Board of Directors' Meeting was held on June 24th and our fiscal year continues to be February 1st to January 31st.

(In order to establish a formal membership list, we mailed information to over 900 volunteers giving them the opportunity to choose whether or not they wished to be members of the Auxiliary. In order to establish a formal membership list, we have postponed the presentation of our 2009 Annual Report and our 2009 Annual Meeting to October 7, 2010. ??

This has been a year of transition, from the familiar, to the challenges brought on by incorporation and RVH Phase One Expansion. In both, the Auxiliary's commitment remains the same – to contribute our volunteer hours and raise funds to enhance patient care at RVH.

In 2009 there were 1,044 volunteer positions in 90 services throughout RVH, representing 118,865 hours contributed by 950 volunteers who have an average tenure of 8.8 years. Volunteer Resources also welcomed 167 new volunteers in 2009. The Auxiliary appreciates the ongoing support and guidance it receives from the Volunteer Resources staff.

2009 Awards

(recognising commitment to volunteerism?) (don't read all of them)

Award of Distinction: The Auxiliary award given to Sally Thirsk (33 yrs)

Life Memberships: The Auxiliary recognized: Ann Crandell, Betty Fyshe, Pat Guergis, Marcia Smith & Mona Taylor

Outstanding Service pins: 40 volunteers

Award of Merit pins: 44 volunteers

Years of Service: The Auxiliary recognizes volunteer years of service:

Seven outstanding milestones: (35) Marlene Birnie; (30) Ella Brennan, Lois Nesbitt, Barbara Rodgers, Eileen Scruton, Daphne Watton; (25) Jessica Aitken

Years of Service pins:

8 - 20 yr

21 - 15 yr

37 - 10 yr

44 - 5 yr

Provincial Life Memberships: Highest accolade the Auxiliary can recommend to the Hospital Auxiliaries Association of Ontario (HAAO) recognised three of our members at the Nov. 17th Conference in Toronto: Margaret Thompson, Lillian Gracey & Bidy Matthews

RVH Board of Directors' Award of Excellence: awarded to Mona Taylor

2009 Scholarships

RVH Auxiliary Award (Nursing) at Georgian College:

presented to Tina-Lee Clarke & Katie Hauer

RVH Auxiliary Award (Paramedic) at Georgian College: presented to Jessica Smith

RVH Auxiliary Student Volunteer Award: presented to Kevin Cross & Innyoung Song

HAAO Region 3 Scholarship: presented to Kevin Cross

Wish List Distributions

The Auxiliary receives requests for financial assistance from various departments within the hospital to purchase new equipment or fund special activities that enhance patient care. *During 2009 the following items were approved for a total of \$73,500:*

4SB Pediatrics	Diaper Scale	\$2,800	
4SA Special Care Nursery	3 Neo Blue Phototherapy Lights	\$9,000	
4SB	2 Vital Signs Monitors		\$8,100
Volunteer Resources	6 Wheel chairs	\$2,600	
Surgery – Ambulatory Care	Video Stroboscopy Unit	42,000	
4SC	5 Recliner Chairs	\$2,750	
3SB Geriatrics	2 Vita Care Mattress Systems	\$5,000	
3SA, 3SB, 3NB, 3NC	Christmas Social	\$ 800	

Our Main Businesses

While we recognize that many fund raising events & activities contribute to our bottom line, the mainstay of the Auxiliary's revenue has historically come from the Café Royale and Victoria's Gift Shop businesses.

Unfortunately, 2009 was not kind to Victoria's Gift Shop. Shut down for almost a month and relocation to temporary 3rd floor garden patio, loss of its usual customer traffic flow resulting in reduced hours, and the economic downturn put a severe dent in profits. It's contribution of \$25,000 (?) to our bottom line is considerably less than in the past.

Encouraging increase in sales at Café Royale was soon reduced by the closure of the main entrance affecting morning & evening traffic. However, a profit of \$193,000. has been realized – not forgetting the tip box contribution of \$3,241! Since it opened in 1991, Café Royale has contributed \$3.4 million.

In both businesses, our managers continue to work with a great team of volunteers and are adjusting hours of operation when necessary. Nutrition & Food Services provide excellent support to Café Royale.

Fund Raising Activities

Nevada Lottery (Break Open H.E.L.P.): \$30,000.

Vendor Sales: \$26,000.

Kempenfest: \$995.

Tag Days: \$22,155

Bazaar: \$15,503

Raffles: \$4,149.

Another \$18,000. has been raised through: Grocery Tapes, Flower Delivery, Butter Tart Sales, Loose Coin Collection to mention a few.